SELLING Points

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Reminders

BY STATE LAW, ODDS INFORMATION MUST BE DISPLAYED IN ALL RETAIL OUTLETS ADJACENT TO SCEL POINT OF SALE. This information is included in the piece called "Odds of Our Games."

Display the Top Prizes Remaining Report: Every morning when you sign on, your terminal will generate a "Top Prizes Remaining" report. Please post this updated report in the clear sleeve or the change mat placed on your counter by your MSR. The clear sleeve must be on your ticket dispenser or near the point of purchase. You can run this report at any time from your reports menu if a player requests the information.

SCEL also provides updated prizes remaining and end-of-game information on a weekly basis. This information is also sent out in all ticket orders. Please make sure you review and display the most current information in your play station.

Instant game fact sheets with odds and prize information are always available for players. MSRs attach this information to a ring on the play station. Encourage players to read the information, but discourage them from removing this resource.

The Instant Game Ticket Information Sign and About Our Odds Sign must be posted at or near the point of purchase.

Contact Information

Ticket Orders: 1-866-737-7235 (Option 1) **Stolen/Missing Tickets:** 1-866-269-5668

IGT Help Desk: 1-844-458-8535

Customer Information: 1-866-736-9819

Winning Numbers Line: 1-803-734-4966 (IWON)
Licensing Information: 1-866-737-7235 (Option 4)
Gambling Addiction Services: 1-877-452-5155

For more information, visit us online at:

www.sceducationlottery.com

Please Play Responsibly! www.PlayResponsiblySC.com





THIS IS THE VOICE® INSTANT TICKET GAME

By Leila Wilson, Product Specialist

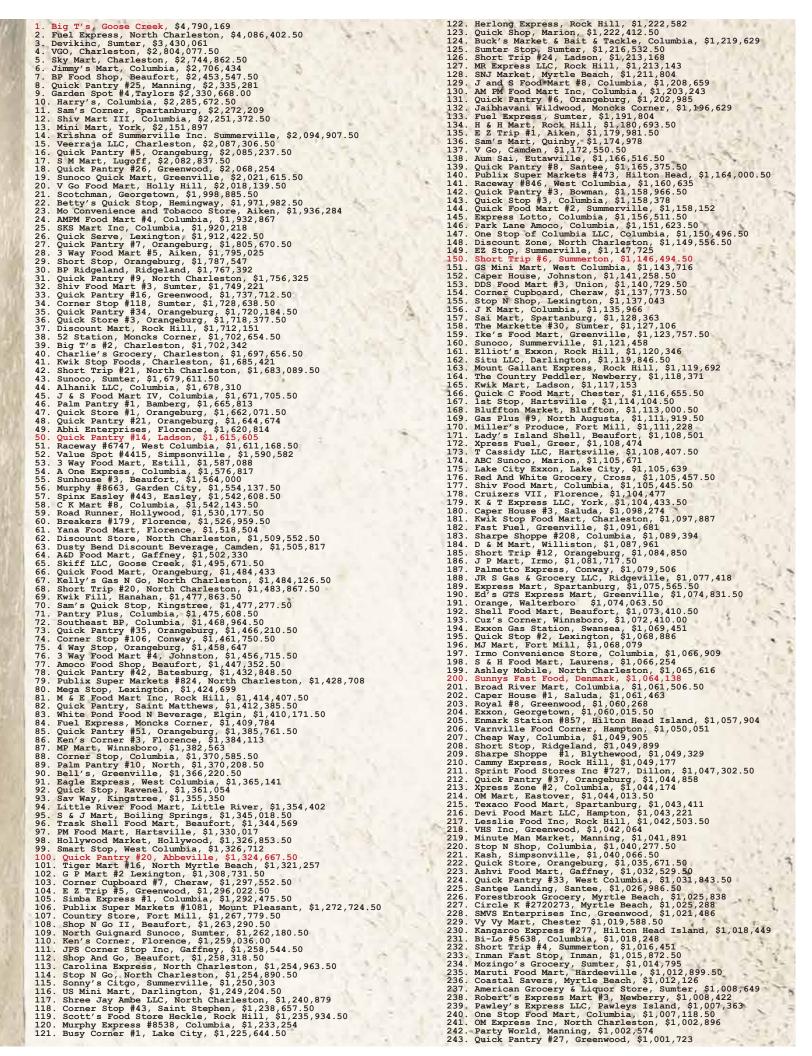
THIS IS THE VOICE®... yep, you know the tune... and now it's stuck in your head! On September 11, the South Carolina Education Lottery will be launching **The Voice®** \$5 scratch-off ticket! It's exciting and fun to play! Your players have a chance to instantly win up to the \$125,000 top prize when they scratch, but wait, there's more!

Their non-winning tickets can be entered into **The Voice® Second-Chance Promotion** where they have a chance to win The Voice Experience! One VIP winner will be drawn to win a trip for two to Las Vegas to attend The Voice®: Neon Dreams and then on to Los Angeles for the chance to participate in The Voice® Viewing Party and The Voice® Millionaire Maker Event, where winners will have a chance to win up to \$1 million and tickets to the Season 16 live finale! Or, they have a chance to win the final \$125,000 second-chance cash prize.

Entering is always easy! Tickets can be entered online or by mail. **Bonus: Enter ONLINE for a chance to earn BONUS entries.** To enter online, players can go to sclottery.com, login to or create their Players' Club account,* and start entering those tickets and earning bonus entries. To enter by mail, players must sign the back of the ticket and legibly complete the required information. Just add postage and mail like a postcard. Go to sceducationlottery.com for more details.

*Remind your players that if they have already created a Players' Club account, they don't have to register again. Just log into Players' Club and begin entering their tickets!

The list of stores with sales of \$1 MILLION or more reached a record of 243 retailers for FY 2018. Each earned a commission of more than \$70,000! To put this growth in perspective, five years ago 46 retailers made the list. Three years ago 71 retailers were featured. Congratulations to you all!



SPOTLIGHT

Sai High Volume

By Britni Rushton, Upstate MSR

Melissa Grimmette, the store manager at **Sai High Volume** in **Anderson**, is a one-of-a-kind lottery sales clerk! Melissa has been working for store owner
Prasanna Parvatneni for over four years now, and she is still going strong. She's a hard worker and knows how to ask for the lottery sale and move lottery tickets out of her store.

Melissa has come up with a few simple strategies that help her make the sale. First, she always keeps her instant ticket dispensers full and always has her jackpot signs updated. Another tip: On the Top Prizes Remaining Report that she displays every day, she highlights which tickets she has for sale in the dispenser. She said it really helps her players, because when they look at the report they know what tickets she has available



Store Manager Melissa Grimmette has some simple strategies that you can put to use today to help grow your lottery sales. Thanks for sharing these tips.

and the number of prizes left in that game. She's creative in making new signs and posters to advertise as well as notify the players of new tickets and new player opportunities that are available.

Melissa is a Gold Star employee, and the Lottery is very thankful Prasanna has employed her at his store!

New Games

Scheduled to launch Tues., September 11:



Ticket Alerts

LAST DAY TO SELL

Wed., Sept. 5: All the Money (#989)

LAST DAY TO RETURN

Fri., Sept. 21: Lucky 13 (#1011) & Lady Jumbo Bucks Crossword (#1014)

LAST DAY TO REDEEM

Tues., Sept. 4: Money Mania (#924) & Money Match (#977)

Tues., Sept. 11: Fat Stacks (#925), \$20,000 Explosion (#958) & Bonus Quick 7s (#979)

Tues., Sept. 18: Holiday 7 11 12 (#971) & \$250,000 Extra Play (#990)

- Dates Current as of 8/1/2018.